

## **Transition Plan Process**

### **New Members**

During the first 90 days of your enrollment, if you are unaware that your current medication is not on our formulary, requires prior authorization, or is part of a step therapy program, the network pharmacist will dispense a one-time, temporary fill of up to a 30-day supply of your medication. If you are a resident of a long-term care facility, we will cover a temporary 31-day transition supply (unless you have a prescription written for fewer days). We may cover more than one refill of these drugs for the first 90 days you are a member of our plan.

After you receive your transition fill, we will send you a letter detailing the temporary nature of the transition supply you have received, instructions for working with the plan and the your physician to identify appropriate therapeutic alternatives that are on the Tufts Health Plan Medicare Preferred formulary, an explanation of your right to request a formulary exception and a description of the procedures for requesting a formulary exception. Your physician may request coverage for non-covered drugs, drugs requiring a prior authorization, or drugs that are part of a step therapy program.

### **Current Members**

If you are a current member affected by a formulary change from one year to the next, we will provide a temporary fill of the non-formulary drug if you need a refill of the drug during the first 90 days of the new plan year.

After you receive your transition fill, we will send you a letter detailing the temporary nature of the transition supply you have received, instructions for working with the plan and the your physician to identify appropriate therapeutic alternatives that are on the Tufts Health Plan Medicare Preferred formulary, an explanation of your right to request a formulary exception and a description of the procedures for requesting a formulary exception. Your physician may request coverage for non-covered drugs, drugs requiring a prior authorization, or drugs that are part of a step therapy program.