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2024 Instant Savings Card Reimbursement Form

This form allows Tufts Health Plan Senior Care Options members to request reimbursement for Medicare* and Medicaid approved over-the-counter (OTC) items that they purchase out-of-pocket instead of using their Instant Savings card. Approved reimbursement amounts will be deducted from the balance of their Instant Savings card for the calendar quarter (Jan, Apr, Jul, Oct) in which covered items were purchased.

Members receive their Instant Savings card upon enrollment in Tufts Health Plan Senior Care Options. The Instant Savings card is loaded with \$425 at the beginning of each calendar quarter. Unused amounts do not roll over to the next calendar quarter. The card is intended solely for the purchase of Medicare- and Medicaid-approved OTC items, including personal hygiene and groceries, from network retailers both on-line and in-store.

For a complete list of covered items, see the OTC Instant Savings Guide at www.thmp.org/sco-otc.

If you have any questions about your Instant Savings card, please call Member Services at **1-855-670-5934 (TTY: 711)**, 8 a.m.–8 p.m., 7 days a week (Mon.–Fri. from Apr. 1–Sept. 30).

If a Member Reimbursement Form is being submitted by an Authorized Representative, please complete and include the *Appointment of Representative (AOR) Form*, or any legal documentation verifying personal representation, with your request. We require verification of the authority of an Authorized Representative before the request can be processed. You can find the AOR Form on our website at www.thmp.org/cms-aor-form.

I am completing this form as an Authorized Representative to the subscriber.

Member Information

First name M.I. Last name

Date of birth

Member ID number

Reimbursement Information

Items you are requesting reimbursement for

Requested reimbursement amount

\$

Include any additional information on a separate sheet.

Signature

I attest that this information is accurate and complete.

Signature

Date

Instructions

Please include a dated, itemized receipt from a qualifying retailer as proof of payment. Circle the items on the receipt for which reimbursement is being requested. Participating retailers include CVS Pharmacy, Dollar General, Family Dollar, Rite Aid, Shaws, Star Market, Stop & Shop, Walgreens, and Walmart. For a complete list of participating retailers and locations, visit www.thmp.org/sco-otc. Select "Locations" at the top of the homepage to search for participating retail locations.



Please mail this completed form to:

Tufts Health Plan Senior Care Options

Attn: Member Reimbursement

P.O. Box 518

Canton, MA 02021-0518

For more information:

Call Member Services at

1-855-670-5934 (TTY: 711)

8 a.m.–8 p.m., 7 days a week

(Mon.–Fri. from Apr. 1–Sept. 30).

*Under certain circumstances, items may be covered under your Part B or Part D benefit. Please see your OTC Instant Savings Guide for more information.

Tufts Health Plan Senior Care Options is an HMO-SNP with a Medicare Contract. Enrollment in Tufts Health Plan Senior Care Options depends on contract renewal. The HMO-SNP is available to anyone who has both MassHealth Standard (Medicaid) and Medicare Parts A and B. The SCO is available to anyone who has MassHealth Standard only. You are not eligible to enroll into Tufts Health Plan Senior Care Options if you are enrolled in any other health insurance plan, with the exception of Medicare. Other eligibility requirements may apply. Tufts Health Plan Senior Care Options complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-670-5934 (TTY: 711). H8330_2024_61_C