TUFTS Health Plan

2027 Tufts Health One Care (D-SNP) Short Enrollment Request Form

Send your completed and signed form to:

Tufts Health One Care
P.O. Box 483, Canton, MA 02021-9936

First name: | Middle initial: | Last name:

Medicaid (MassHealth) number: | Medicare number: | Birth date: (mm/dd/yyyy)

Member ID number: | Primary phone number: | Email address: (optional)

Permanent street address: (P.O. Box not allowed unless you do not have a permanent residence)

City: | State: | Zip code:

Mailing address: (only if different from your permanent address)

City: | State: | Zip code:

Name of the plan you are currently a member of:

- ◯ Tufts Health One Care (D-SNP) H5314-001-000
- ◯ Tufts Health One Care CW (D-SNP) H5314-002-000

Name of the plan we have selected for you:

- ◯ Tufts Health One Care (D-SNP) H5314-001-000
- ◯ Tufts Health One Care CW (D-SNP) H5314-002-000

Preferred written language: | **Preferred spoken language:**

Select one if you want us to send you information in an accessible format:

☐ Braille ☐ Large print ☐ Audio CD ☐ Data CD

*Please contact Tufts Health One Care at **1-855-393-3154 (TTY: 711)** if you need information in an accessible format or language other than what is listed above. Representatives are available 8 a.m.–8 p.m., 7 days a week (Mon.–Fri. from Apr. 1–Sept. 30).*

Please read and sign below.

Tufts Health One Care is a Dual Special Needs Plan (D-SNP) that contracts with both Medicare and MassHealth (Medicaid) to provide benefits of both programs to enrollees. Enrollment in the plan depends on the plan's contract renewal with Medicare.

I must keep both Hospital (Part A) and Medical (Part B) to stay in Tufts Health One Care. I understand that I can be enrolled in only one MA pr Part D plan at a time—and that enrollment in this plan will automatically end my enrollment in another MA or Part D plan (exceptions apply for MA PFFS, MA MSA plans). I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with Tufts Health One Care, he/she may be paid based on my enrollment in Tufts Health One Care.

Release of Information

By joining this Medicare health plan, I acknowledge that Tufts Health One Care will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations. I also acknowledge that Tufts Health One Care will release my information, including my prescription drug event data, to Medicare, who may release it for research and other purposes which follow all applicable Federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan. I understand that people with Medicare aren't covered under Medicare while out of the country except for limited coverage near the U.S. border.

I understand that beginning on the date Tufts Health One Care coverage begins, I must get all of my health care from Tufts Health One Care, except for emergency or urgently needed services or out-of-area dialysis. Services authorized by Tufts Health One Care and other services contained in my Tufts Health One Care Member Handbook document (also known as a member contract or subscriber agreement) will be covered. Without authorization, NEITHER MEDICARE NOR TUFTS HEALTH ONE CARE WILL PAY FOR THE SERVICES.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of the State where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that: 1) this person is authorized under State law to complete this enrollment and 2) documentation of this authority is available upon request from Medicare.

Signature: _____ Today's date (mm/dd/yyyy): ___ / ___ / ____

If you are the authorized representative, you must sign above and provide the following information.

Full name:

Street address:

City: State: Zip code:

Phone number: Relationship to Enrollee:

OFFICE/BROKER USE ONLY

Name of staff member/agent/broker:

Agent NPN: Date application received: (mm/dd/yyyy)

Enrollment period:

☐ ICEP/IEP ☐ AEP ☐ OEP ☐ Integrated Care SEP (P) ☐ Other SEP: _____

Tufts Health One Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex (including pregnancy, sexual orientation and gender identity). ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-393-3154 (TTY: 711).

TUFTS Health Plan

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Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

English ATTENTION: If you speak another language, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-855-393-3154 (TTY: 711), seven days a week from 8 a.m. to 8 p.m., or speak to your provider.

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-855-393-3154 (TTY: 711), los siete días a la semana, de 8 a.m. a 8 p.m., o hable con su proveedor.

中文 (Simplified Chinese) 注意：如果您说[中文]，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。致电 1-855-393-3154（文本电话：711，每天早上 8 点到晚上 8 点，或咨询您的服务提供商。

Français (French) ATTENTION: Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-855-393-3154 (TTY: 711), sept jours sur sept, de 8 a.m. à 8 p.m., ou parlez à votre fournisseur.

Việt (Vietnamese) LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-855-393-3154 (Người khuyết tật: 711), bảy ngày trong tuần từ 8:00 sáng đến 8:00 tối, hoặc trao đổi với người cung cấp dịch vụ của bạn.

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 1-855-393-3154 (TTY: 711), Sieben Tage die Woche von 8 bis 20 Uhr., an oder sprechen Sie mit Ihrem Provider.

Japanese 注：他の言語をお話しになる場合、無料の言語支援サービスをご利用いただけます。また、適切な補助サポートおよびサービスをアクセス可能な形式の情報として無料でお届けしております。1-855-393-3154（TTY：711）（年中無休、午前 8 時～午後 8 時）にお電話いただくか、ご利用のプロバイダにお知らせください。

한국어 (Korean) 주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-855-393-3154 (TTY: 711), 주 7 일 오전 8 시부터 오후 8 시까지, 번으로 전화하거나 서비스 제공업체에 문의하십시오.

РУССКИЙ (Russian) ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону
1-855-393-3154 (TTY: 711), семь дней в неделю с 8 a.m. до 8 p.m., или обратитесь к своему поставщику услуг.

(Arabic) تنبيه: إذا كنت تتحدث لغة أخرى، فستكون هناك خدمات مساعدة لغوية مجانية متاحة لك. كما تتوفر أيضًا مساعدات وخدمات مساعدة مناسبة لتقديم المعلومات بتنسيقات يسهل الوصول إليها مجانًا. اتصل على الرقم 1-855-393-3154 (رقم الهاتف النصي: 711)، على مدار الأسبوع من الساعة 8 صباحًا حتى الساعة 8 مساءً، أو تحدث إلى موفر الخدمة الذي تتعامل معه.

हिंदी (Hindi)न दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 1-855-393-3154 (TTY: 711) ,सप्ताह के सातों दिन, सुबह 8 बजे से रात 8 बजे तक।, पर कॉल करें या अपने प्रदाता से बात करें।

Italiano (Italian) ATTENZIONE: se parli Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi ausiliari adeguati per fornire informazioni in formati accessibili. Chiama l'1-855-393-3154 (tty: 711), sette giorni su sette dalle 8.00 alle 20.00., o parla con il tuo fornitore.

Português (Portuguese) ATENÇÃO: Se fala Português, estão disponíveis para si serviços gratuitos de assistência linguística. Estão também disponíveis gratuitamente ajudas e serviços auxiliares adequados para fornecer informações em formatos acessíveis. Ligue para 1-855-393-3154 (TTY - Dispositivo das telecomunicações para surdos: 711), sete dias por semana, das 8h às 20h., ou fale com o seu prestador.

POLSKI (Polish) UWAGA: Osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Dodatkowe pomoce i usługi zapewniające informacje w dostępnych formatach są również dostępne bezpłatnie. Zadzwoń pod numer 1-855-393-3154 (TTY: 711), siedem dni w tygodniu, od 8:00 do 20:00., lub porozmawiaj ze swoim dostawcą.

ភាសាខ្មែរ (Cambodian) ចូរចាប់អារម្មណ៍៖ ប្រសិនបើអ្នកនិយាយភាសាផ្សេងទៀត
សេវាជំនួយខាងភាសាដោយឥតគិតថ្លៃមានសម្រាប់អ្នក។ សេវា
និងជំនួយសមស្របក្នុងការផ្តល់ព័ត៌មានជាទម្រង់ដែលអាចប្រើប្រាស់បានក៏មានដោយមិនគិតថ្លៃដងដែរ។
សូមទូរសព្ទទៅលេខ 1-855-393-3154 (TTY: 711), បានប្រាំពីរថ្ងៃក្នុងមួយសប្តាហ៍ពីម៉ោង 8 ព្រឹកដល់ម៉ោង 8
យប់ ប្រាំពីរថ្ងៃក្នុងមួយសប្តាហ៍ពីម៉ោង 8 ព្រឹកដល់ម៉ោង 8 យប់ ឬនិយាយទៅកាន់អ្នកផ្តល់សេវារបស់អ្នក។

Kreyòl Ayisyen (Haitian Creole) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd aladispozisyon w gratis pou lang ou pale a. Èd ak sèvis siplemantè apwopriye pou bay enfòmasyon nan fòma aksesib yo disponib gratis tou. Rele nan 1-855-393-3154 (TTY: 711) oswa pale avèk founisè w la.

Ελληνικά (Greek) ΠΡΟΣΟΧΗ: Εάν μιλάτε ελληνικά, υπάρχουν διαθέσιμες δωρεάν υπηρεσίες υποστήριξης στη συγκεκριμένη γλώσσα. Διατίθενται δωρεάν κατάλληλα βοηθήματα και υπηρεσίες για παροχή πληροφοριών σε προσβάσιμες μορφές. Καλέστε το 1-855-393-3154 (TTY: 711), Επτά ημέρες την εβδομάδα, από τις 8:00 π.μ. έως τις 8:00 μ.μ., ή απευθυνθείτε στον πάροχό σας.

ગુજરાતી (Gujarati) ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો મફત ભાષાકીય સહાયતા સેવાઓ તમારા માટે ઉપલબ્ધ છે. યોગ્ય ઑકિઝલરી સહાય અને ઍક્સેસિબલ ફૉર્મેટમાં માહિતી પૂરી પાડવા માટેની સેવાઓ પણ વિના મૂલ્યે ઉપલબ્ધ છે. 1-855-393-3154 (TTY: 711), સપ્તાહના સાતેય દિવસ સવારે 8 વાગ્યાથી રાત્રિના 8 વાગ્યા સુધી., પર કૉલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો.

Tagalog PAUNAWA: Kung ikaw ay nagsasalita ng ibang lenggwahe, ang libreng tulong sa wika ay maari mong magamit. Ang naaangkop na mga pantulong at serbisyo upang magbigay ng impormasyon na naa-access na pormat ay makukuha rin nang walang bayad. Tumawag sa 1-855-393-3154 (TTY: 711), pitong araw sa isang linggo mula 8:00 ng umaga hanggang 8:00 ng gabi o maaring makipag usap sa provider.

ລາວ(Laos) ເຊີນຊາບ: ຖ້າທ່ານເວົ້າພາສາ ລາວ, ຈະມີບໍລິການຊ່ວຍດ້ານພາສາແບບບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ມີເຄື່ອງຊ່ວຍ ແລະ ການບໍລິການແບບບໍ່ເສຍຄ່າທີ່ເໝາະສົມເພື່ອໃຫ້ຂໍ້ມູນໃນຮູບແບບທີ່ສາມາດເຂົ້າເຖິງໄດ້. ໂທຫາເບີ 1-855-393-3154 (TTY: 711), 7 ມື້ຕໍ່ອາທິດແຕ່ 8 ໂມງເຊົ້າ ຫາ 8 ໂມງແລງ., ຫຼື ລົມກັບຜູ້ໃຫ້ບໍລິການຂອງທ່ານ.