



a Point32Health company

CMS PRIOR AUTHORIZATION METRICS FOR MEDICAL ITEMS AND SERVICES (EXCLUDING DRUGS)

Organization Name: Point32Health

Line of Business: One Care

Reporting Period: January 1, 2025 – December 31, 2025

All medical items and services that require prior authorization, by population, can be found at: [Prior authorization | Point32Health](#)

Standard (non-urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved	9,497	9,942	95.5%
Request denied	445	9,942	4.5%

	How many times this happened	Out of total requests	Percentage
Request approved only after time for review was extended	0 (no extensions)	9,942	0%

	How many times this happened	Out of total requests	Percentage
Request approved only after appeal	31	9,942	0.3%

Expedited (urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved	612	686	89.2%
Request denied	74	686	10.8%



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Expedited (urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved only after time for review was extended	0 (no extensions)	686	0%

Time Between Receiving a Prior Authorization Request and Sending a Decision

	Mean (Average) Time	Median (Middle) Time
Standard (non-urgent) Prior Authorization Requests (response due to a provider within 7 calendar days)	4.0 days	2.7 days
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	7.6 hours	1.3 hours