



a Point32Health company

CMS PRIOR AUTHORIZATION METRICS FOR MEDICAL ITEMS AND SERVICES (EXCLUDING DRUGS)

Organization Name: Point32Health

Line of Business: Senior Care Options (SCO)

Reporting Period: January 1, 2025 – December 31, 2025

All medical items and services that require prior authorization, by population, can be found at: [Prior authorization | Point32Health](#)

Standard (non-urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved	2,433	2,676	90.9%
Request denied	243	2,676	9.1%

	How many times this happened	Out of total requests	Percentage
Request approved only after time for review was extended	0 (no extensions)	2,676	0%

	How many times this happened	Out of total requests	Percentage
Request approved only after appeal	45	2,676	1.7%

Expedited (urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved	704	782	90.0%
Request denied	78	782	10.0%



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Expedited (urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved only after time for review was extended	0 (no extensions)	782	0%

Time Between Receiving a Prior Authorization Request and Sending a Decision

	Mean (Average) Time	Median (Middle) Time
Standard (non-urgent) Prior Authorization Requests (response due to a provider within 7 calendar days)	4.5 days	3.7 days
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	12.4 hours	1.5 hours