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Tufts Health Plan Medicare Preferred Disclaimers

Tufts Health Plan is an HMO/PPO plan with a Medicare contract. Enrollment in Tufts Health Plan depends on contract renewal.

Tufts Health Plan Senior Care Options is an HMO-SNP plan with a Medicare contract. Enrollment in Tufts Health Plan depends on contract renewal. The HMO-SNP is available to anyone who has both MassHealth Standard (Medicaid) and Medicare Parts A and B. The SCO is available to anyone who has MassHealth Standard only. Other eligibility requirements may apply.

Tufts Health Plan Medicare Supplement plans are offered in accordance with Massachusetts law. Members must have Part A and Part B to enroll in this plan.

Representatives are available 7 days a week, 8 a.m.–8 p.m. (Apr. 1–Sept. 30, Mon.–Fri., 8 a.m.–8 p.m.)

Every year, Medicare evaluates plans based on a 5-Star rating system. Visit www.medicare.gov for more information. Tufts Health Plan Medicare Advantage (HMO) plans received 5 out of 5 Stars for contract years 2016, 2017, 2018, 2019, 2020, 2021, 2022, and 2023.

Tufts Health Plan and Tufts Health Plan Senior Care Options complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity. ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-701-9000 (TTY: 711). View the Notice of Non-Discrimination.

Tufts Medicare Preferred's pharmacy network includes limited lower-cost, preferred pharmacies in our network. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 1-800-8906600 (TTY: 711) or consult the online pharmacy directory at www.thpmp.org.

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For accommodations of persons with special needs at meetings call 1-800-701-9000 (TTY: 711).

Out-of-network/non-contracted providers are under no obligation to treat Tufts Health Plan Medicare Preferred members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network service.

Medicare beneficiaries may also enroll in Tufts Health Plan through the CMS Medicare Online Enrollment Center located at www.medicare.gov.

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